



# Frank Suarez-Milan

Led by design thinking and driven by innovation, I create engaging experiences that help tell stories. Outside of the office, I'm a board game enthusiast, a lover of languages and enjoy a good coffee.

## Experience

MAR 2022 - PRESENT (Toronto, ON)

### **Product Designer at theScore**

I research and design in-person casino experiences for theScore's retail sportsbook vertical.

APR 2021 - MAR 2022 (Toronto, ON)

### **Product Designer at Resolver Inc.**

I researched & identified gaps in UX & design technically-focused solutions. I performed user & stakeholder interviews, conducted usability tests, & presented feature proposals to validate ideas & determine impact to the business. Working within the design system, I also managed & created re-usable system components for high/low fidelity prototypes.

NOV, 2014 - APR 2021 (Toronto, ON)

### **Product Designer at Channel 1 Media**

I designed cross-functional products & experiences for the professional sports industry including the NFL, NBA, NHL, MLB, & MLS. I led research & innovation initiatives with respect to both user analysis as well as industry standards. I created HTML & JavaScript prototypes for motion studies, oversaw production specs, & facilitated design reviews with stakeholders. In addition, I worked closely with designers, developers, & product managers to drive and apply user-centered design processes.

MAY 2020 - PRESENT (Toronto, ON)

### **UX/UI Instructor at University of Toronto, SCS**

I lead and facilitate the study of user experience and user interfaces in a fully remote learning environment. I aid in the development of individuals seeking guidance in their design career.

## Awards & Misc.

- SoFi Stadium - Creative Gold Award, Summit
- Arsenal FC - Creative Silver Award, Summit
- Wells Fargo Center - Visionary Award, Summit
- Ascot Racecourse - Visionary Award, Summit
- Adobe - Design Achievement Award, Honourable Mentions
- Applied Arts - Design Award, Editorial
- Wilfred Laurier University - Designathon 2024 Judge

## Education

**OCAD University** (Toronto, ON)

- Bachelor of Design (BDes) in Graphic Design, June 2012
- Minor in Communication Design (Advertising, Illustration)

**General Assembly** (Toronto, ON)

- Front-End Web Development, May 2015

**www.QuiteFrank.co**

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